

# HOW WE'RE STAYING COVID-19 SAFE

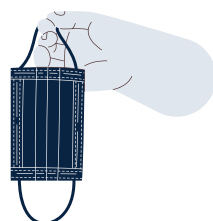
The safety and wellbeing of our training delegates and staff has always been our top priority.

That's why we're taking all the necessary precautions to ensure a Covid-19 safe training environment both at our training centres and at our customers' sites.

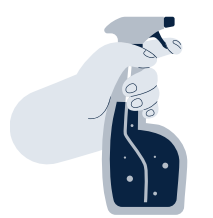
## CIVIL SAFETY TRAINING & RESCUE TRAINING CENTRES



Prior to course commencement, we're asking each delegate to complete a Covid-19 screening questionnaire to confirm they are symptom-free and fit to participate



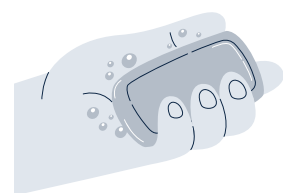
Face masks and protective gloves are available for all instructors and delegates



All our classrooms, practical areas and working tools are thoroughly cleaned with both antibacterial and antiviral solutions after each session



Movement around site has been minimised and break times have been staggered



Hand washing is actively encouraged throughout the training day and hand sanitisers have been installed throughout our centres



Social distancing measures are implemented within classrooms and site procedures ensure instructors and delegates remain 2m apart



We've relaxed our refund policy so delegates needn't worry about cancelling or rescheduling if they experience Covid-19 symptoms in the run up to the training course - there will be no penalty fee

## CUSTOMER SITES



Prior to training commencement a risk assessment will be requested from our customers detailing their Covid-19 safety measures



We will also carry out our own risk assessment for providing training on the site



Civil Safety instructors will be equipped with face masks and hand sanitiser



Civil Safety instructors are encouraged to report if they experience any symptoms of Covid-19 prior to the training commencement and if necessary alternative instructors will be sent or training rescheduled



We've relaxed our refund policy so training participants needn't worry about reporting symptoms of Covid-19 in the run up to the training course - there will be no penalty fee for cancellations

**FOR FURTHER INFORMATION ON OUR COVID-19 CONTROL MEASURES PLEASE CONTACT OUR TRAINING TEAM**

**SARAH@CIVILSAFETY.CO.UK | 01480 220611**